# Specialist English for Professional Purposes

Most people attend courses at Accent because they need English in their work. At Accent we receive men and women from a very large variety of businesses and professions – from Banking to Pharmaceuticals, from Engineering to Medicine, from Insurance to Railways, from Space Corporations to Lawyers. In fact, from Automotive Industries to Zoologists – we literally work from A to Z. Each course is different and special and any two Finance Managers, for example, have different needs. There are, however, a number of specialisations which appear to be more in demand than others and this leaflet

is to give you an idea of those.
This list only a sample. As you will see on the back of this leaflet, we can usually provide a specialist programme – whatever your specific needs.

#### Course Content

Specialist English courses are designed for the participant. At Accent, we design the course to fit the participant – we do not try to make the participant fit a pre-designed programme of study. The outlines below are simply to give you some idea of what we have done in the past and what is possible.

In general, these courses are divided into four modules:

# Module A: Specific Language Skills

This module examines the skills you need in your work e.g. Meetings, Presentations, Telephoning, Describing Results, Interpreting Data, Negotiating, Socializing, etc.

### Module B: Specialist Topics

In this module, we examine the language specifically needed for your area of expertise. This could be Futures and Options, Recruitment, Production, Immunology, Petroleum Engineering, Law of Contract, Budgeting or...Radio Broadcasting. All in English!

# Module C: Communication Skills

This focuses on general communication and also skills for communication within the specialist area. In this area, listening skills, fluency, pronunciation, intonation, speaking strategies are considered using audio and video materials, role-play, simulation and video-filming techniques.

# Module D: Language Focus and Feedback

Here, important language areas are discussed. These include grammar and vocabulary areas which have been identified as being important and the method can range from formal input sessions on specific problems to feedback on difficulties or errors which occurred during the other modules.

#### Course Formats

As these courses are very specific, we advise that participants follow an individual intensive or combination course format.

#### References

We can supply references in most specialist areas and probably in your country. Please ask for details.

# A Sample of Specialist Programmes

#### **English for Banking**

Includes: Profit and Loss Accounts, Balance Sheets, Financial Forecasting, Ratio Analysis, Credit Assessment, Private Banking, Corporate Banking, FOREX Dealing, Stock Market, Derivatives, Investment Portfolios, Describing Economic Indicators, Presentation of Graphical and Numerical Data, Negotiations.

# **English for Business Communication**

Telephoning, Writing letters, faxes and e-mails, Establishing Relationships, Making Appointments, Socializing with Clients and Colleagues, Meetings, Negotiating, Travelling. Specific Language for Communicating in e.g. Finance, Human Resources, Production, Marketing, General Management, etc.

#### English for Engineering

Describing Properties (Mechanical, Structural, Thermal, Electrical, Electronic, Hydraulic, Nuclear, Chemical, etc). Mathematical Language, Processes, Sequences, Presentation of Technical subjects, Reading and Writing Technical Reports. Specific Options in Mechanical, Civil, Electrical, Electronic, Hydraulic, Mining, Petroleum, Marine, Nuclear, Production, Stress Mechanics and Metallurgy, Chemical, Biological, Petroleum.

## English for Human Resources

Describing Organisations, Interviewing, Telephoning, Meetings, Presentation of Statistical Information, Reading and Writing Reports, Negotiating, Motivation, Training, Industrial Relations, Quality, Compensation, Legal Environment, Recruitment, Appraisal, Restructuring, Health and Safety, Employee Development, Internal Communications.

#### English for Journalism

Journalistic Terminology, Interviewing Techniques,
Telephoning, Reading Press Releases and Documents,
Summarising, Taking Notes, Expanding, Written Accuracy,
News Reporting, Feature Writing, Financial, Political,
Science, Sports, Editing, Sub-Editing, Writing Headlines,
Proof-reading, Radio and TV Broadcasting, Press
Conferences.

#### English for Finance

Interpreting Numerical Data, Describing Financial Performance, Discussing Trends and Results, Explaining Financial Graphics, Making Comparisons and Projections, Company Accounts, the Annual Report, Profit and Loss Accounts, The Balance Sheet, Cash Flow Analysis, Budgets, Taxation, Shareholders, Economic Indicators, Company Valuation, Investments.

#### **English for Law**

Legal Terminology, Meetings Skills, Interview Techniques, Telephoning, Reading and Writing Contracts, Negotiating, Clause Analysis, Explanation and Clarification Skills, Interpretation of Law, Advising, Opinionating, Law of Contract, Company Law, Fiscal Law, Civil Law, Criminal Law, Tort, European Law, Art of Advocacy, Case Law, Precedent, Statutes, The English Legal System, The Judiciary.

#### **English for Medicine**

Medical Terminology, Theoretical Language of e.g.
Anatomy, Biochemistry, Physiology, Pharmacology, etc.,
Language of Consultation, Describing and Interpreting
Symptoms, Language of Diagnosis, Clinical Language,
Asking Questions, Opinionating, Advising, Interpreting
Medical Data, Reading and Writing Medical Documents,
Special areas include Paediatrics, Obstetrics, Gynaecology,
Neurology, Cardiology, Oncology, Haematology,
Immunology, Geriatrics, Orthopaedics, Dentistry, Surgery,
General Practice.

# English for the Pharmaceutical Industry

Pharmaceutical terminology, Pharmacology, Language of Analysis, Describing and Interpreting Effects, Language of Product Performance, Clinical Language, Opinionating, Interpreting Scientific Data, Reading and Writing Scientific Documents, Making Comparisons, Specific topic areas including: Serums/anti-serums, Immunology, Virology, Allergenics, Hormones, Analgesics, Biosynthetics, Blood Substitutes, Transplants, Oncological Treatment, Drug Performance, Bacterial Infection and Antibiotics, HIV/AIDS, Therapeutics, etc.

# **English for Sales and Marketing**

Sales and Marketing Terminology, Making a Sales Presentation, Describing Products and Services, Telephoning, Making Arrangements, Socializing with Clients, Negotiating a Sale, Writing Proposals, Market Analysis, Targetting, Distribution, Promotion, the Sales Pitch, Pricing, Product Placement, Telephone Selling, After-Sales

# Specialist Programmes...

#### from A to Z

AGRO-ECONOMICS Accent has provided specialist courses across the alphabet. Here is a small sample:

BANKING

CHEMICAL INDUSTRY

ENGINEERING DENTISTRY

FINANCE

HUMAN RESOURCES **GEOLOGY** 

INFORMATION TECHNOLOGY JOURNALISM

KITCHEN MANUFACTURING

MEDICINE

NUCLEAR POWER

OIL EXPLORATION PRODUCTION PROCESSES

QUALITY SYSTEMS

TELECOMMUNICATIONS UNIVERSITY LECTURING

SALES & MARKETING

RAILWAYS

VEHICLE LEASING

X-RAY TECHNOLOGIES WATER MANAGEMENT

YOGHURT PRODUCTION

ZOOLOGICAL CONSULTANCY

For full details of these specialist programmes, to ask Accent can do for your specialist needs, contact us. about other specialist programmes... or to discover what

> Professional Purposes English Specialist



Bicton College, East Budleigh, Devon, EX9 7BY, UK

Web: www.accent-international.com E-mail: admin@accent-international.co.uk

